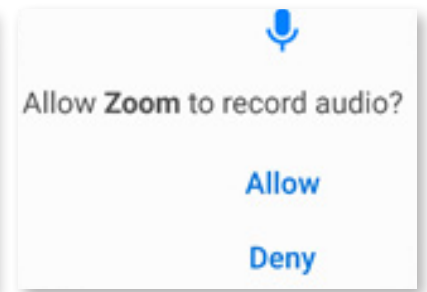
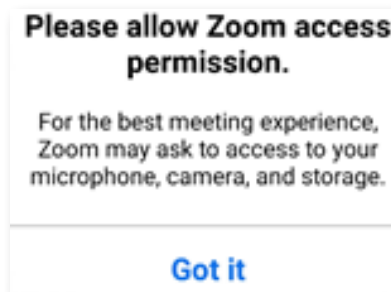
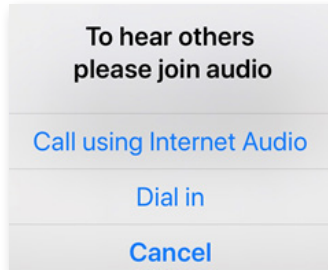


- Zoom may ask for a series of permissions. You should always click “**Got It**” or “**Yes**” or “**Allow**” or “**OK**”:



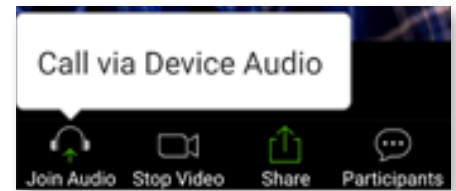
- If you see this, click “**Call Using Internet Audio**”.





- Now **hover over the middle of the screen**. If you see at the top or bottom of the screen icons that say either **Join Audio** or a **red Unmute** microphone, you need to click the icon to be heard.



- When clicking the Join Audio, if you see “**Call via Device Audio**” when it pops-up then you need to click on that.



- Note that if you see this icon,  your phone is connected to a wireless headset. Click on it to use your computer’s speaker. 

- At this point, if you don’t see your picture on the phone, you should **hover over the middle of the screen**. If you see a red video camera with a slash through it at the top or bottom of the screen, you need to click on the video camera icon and **allow** access so that you can be visible to your healthcare provider:



- If you see yourself, congratulations! You can either wait for your healthcare provider to join you if now is your appointment time, or touch the screen and click “Leave” to come back later. You can come back later by clicking on the link in your invitation again and then clicking “Enter Waiting Room”